Online Banking Stop Payment Disclosure

To request a Stop Payment on a paper check, please type in the information requested. A $30 fee each Stop Payment will be charged to your account.

To request a Stop Payment on an electronic debit or ACH, please contact us on Live Chat at www.valleystrong.com, visit any of our conveniently located branches, or call our Contact Center at (661) 833-7900 / (800) 221-3311 for further assistance.

Any Account Holder(s) of this account may stop payment of any item drawn against the account. The Stop Payment Order must describe the item with reasonable certainty and must be received in such time and manner as to afford the Credit Union a reasonable opportunity to act upon it. A Stop Payment Order is effective for six (6) months. The Stop Payment Order may be renewed in writing for an additional six (6) month period. A fee may be charged for renewing the Stop Payment request, please refer our Rate and Fee Disclosure for further details.